

CARE CONNECT FOR SNCS SUBSIDY PROVIDERS

CareConnect is an online internet web site and mobile app that allows you online access to access to your attendance sheets, complete and submit attendances electronically, check the status of attendance records submitted, and view your payment details.

In addition to that, we are launching a new feature in CareConnect on 3/15/2021 allowing you to submit forms, or paperwork electronically!

Your CareConnect account has been successfully created for you at Sierra Nevada Children's Services (SNCS). Your username is your email address registered with SNCS and your default password is the combination of the (First 4 characters of your email address) + (Last 4 digits of your Tax ID or SSN).

For example:

Your registered email at SNCS: GRANDMALURASPLAYHOUSE@GMAIL.COM

SSN: 123-45-1111

Username: GRANDMALURASPLAYHOUSE@GMAIL.COM

Password: gran1111

Once you log in, you can change your default password by following this instruction: [Change My Password](#)

If you can't log in, you can try resetting your password by following this instruction: [Forgot Password](#)

We've also included some useful guides below to get you started:

- [Download Attendance Sheets \(Web\)](#)
- [Download Attendance Sheets \(Mobile\)](#)
- [Check Payment Status \(Web\)](#)
- [Check Payment Status \(Mobile\)](#)
- [Submit attendance and agency billing online \(Web\)](#)
- [Submit attendance and agency billing online \(Mobile\)](#)
- [Submitting eForms](#) *NEW!*

If you have any questions, please feel free to reach out to us through the following channels:

- Email at support@mcttechnology.com
- Call at (909) 396-0599
- Visit our [online knowledge base](#)
- Register for our recurring weekly webinars ([English Sessions](#) | [Spanish Sessions](#))